



ELM POINT
ANIMAL HOSPITAL

3250 Elm Point Industrial Dr.
St Charles, MO 63301
(636) 757-7350
Fax (636) 757-7352
www.elmpointvet.com

New Client/Pet Registration

Client Information:

Date _____
Have you been to this office with any other pet? Yes No
Owner's Name _____
Spouse/Other _____
Address _____
City _____ State _____ Zip _____
Home Phone _____ Work Phone _____
Cell _____ Email _____
2nd Cell Phone _____ 2nd Work Phone _____

Patient Information:

Pet's Name _____ Date of Birth _____
Canine _____ Feline _____ Other _____
Breed _____
Male _____ Neutered? _____ Female _____ Spayed? _____
Color _____
Do you have Pet Insurance? _____ Company _____
Where does your pet sleep? The bedroom ___ The house ___ Garage ___ Outside ___
Previous veterinarian(s) where records could be obtained _____
Reason for today's visit _____

How did you find us?

Phone book ___ (remember which book? _____)
Internet ___ (remember which site? _____)
Mailer or newspaper ___ (remember which one? _____)
Individual recommendation or Other ___ (remember who? _____)

Payment Agreement:

Thank you for choosing Elm Point Animal Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible by offering several payment options. Elm Point Animal Hospital requires payment in full at the end of your pet's examination and/or at the time of discharge.
(Please read and sign back of sheet.)



Payment Options:

You can choose from:

- Cash, Check (with proper I.D.), Visa[®], MasterCard[®] or Discover Card[®]
- Convenient Monthly Payment Plans¹ from CareCredit[®]

Deposit & Billing:

For some treatments or hospitalized care, a deposit may be required. Healthcare plans requiring comprehensive care of \$300 or more may require a deposit to begin your pet's treatment. We may offer in-house payment options on a limited, select case-by-case basis. We charge a 1.5% service fee monthly and a \$3.00 monthly statement fee on all outstanding account balances older than 30 days. If you have an account 90 days past due, Elm Point Animal Hospital may relinquish your balance owed to a collection agency.

Additional Policy Information:

Elm Point Animal Hospital charges \$25 for returned checks. For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier.

If you have any questions, please do not hesitate to ask. We are here to provide the best veterinary care available for your pet.

By signing below, you agree to the foregoing terms of payment:

Client/Owner Signature

Date

Client/Owner Name (Please Print)